

TerrorFest: A Christmas Horror Convention

Policy

CODE OF CONDUCT

Attendees must respect common sense rules for public behavior, personal interaction, common courtesy, and respect for private property. Harassing or offensive behavior will not be tolerated. Bullying in any shape or form whether physical, verbal, or digital is prohibited. Confrontational and hostile behavior is not permitted so it is essential to treat each other with respect. TerrorFest reserves the right to revoke, without refund, the ticket or badge of anyone not in compliance with this policy.

COVID-19

TerrorFest is taking extra safety measures to ensure all in attendance including guests, staff, vendors, artists, and attendees can have a great time in the safest environment possible. We are providing sanitation stations in various convenient locations throughout the convention center. These sanitation stations will include masks, hand sanitizer and sanitizing wipes for your belongings. TerrorFest staff members will be sanitizing “touched areas” such as bathrooms, door handles, water fountains, etc.

Masks are welcomed but not required.

PETS

The Convention Center will not allow animals into the building, except for service animals.

SMOKING & TOBACCO PRODUCTS

No smoking is allowed inside the Convention Center at any time. 'No smoking' includes traditional cigarettes, pipes, cigars, plus E-cigarettes and any vaping product or device.

This policy includes the Vendor Rooms, all the Programming Rooms, the Convention-sponsored parties, and all other after-hour events. You are welcome to step outside to smoke in designated smoking areas only. Please be considerate of others when you do. Please comply with this policy; noncompliance may result in being ejected from the convention.

NO UNSOLICITED HANDOUTS

No handing out of anything—including flyers, stickers, cards, or any promotional items allowed in any area inside or outside the Lone Star Convention & Expo Center unless you are authorized to do so by TerrorFest's Organizer.

NO UNSOLICITED OR UNDESIGNATED SALES

No retail sales are permitted during TerrorFest unless you have purchased a vendor booth, artist alley table, or have otherwise been permitted in writing and signed by TerrorFest. This includes the Exhibit Hall, common areas such as lobbies, program rooms, and outside venues, such as the Lone Star Convention & Expo Center grounds, smoking areas and any venue featuring official TerrorFest Events. Retail sales are strictly limited to the exhibitors in the Exhibit Hall. Furthermore, there is no solicitation of tips, fees, or donations for any reason, unless you have a booth, table, or official space allocated by TerrorFest. No pirated material may be sold nor items that are unlicensed or intellectual property belonging to another individual or entity.

PROHIBITED ITEMS

Alcohol beverages are not allowed inside the Convention Center. Bag searches may be performed at various entry locations. Wanding and metal detectors may be used as well. Absolutely no weapons are allowed. Only active on-duty police officers may carry firearms within the Convention Center. All other persons are strictly prohibited regardless of license or status.

COSTUME PROPS

No functional props or weapons are allowed at TerrorFest. Simulated or costume weapons are allowed as a part of your costume, subject to prior approval by security and compliance with the following:

All costume props and weapons must be inspected at the Costume Props Desk.

- All costume props and weapons must conform to state and federal law.
- Projectile costume props and weapons must be rendered inoperable.
- Functional (real) arrows must have their tips removed and be bundled and zip-tied to a quiver.
- Costume swords must be tied to your costume in such a way that they can't be drawn.

- Costumes featuring stilts must be approved at the Costume Props Desk.

At certain times, due to crowds and safety issues, people in oversized costumes may be asked to leave the Exhibit Hall.

After your costume props have been checked, they will be tagged by security, and you will be given a wristband to wear to designate that your props have been checked.

Security will escort you to the Costume Props Desk for inspection if your costume prop is not tagged.

TerrorFest reserves the right to change or modify any policy or rule at any time and without notice.

ANTI-HARASSMENT

Cosplay & Consent

While most cosplayers are more than happy to pose for a picture there may be times when cosplayers will not feel up to having their picture taken. Some cosplayers may not feel comfortable doing certain poses.

Please:

- Ask the cosplayer/guest before taking a picture.
- Ask before touching a cosplayer/guest

Do not:

- Continue to ask for a picture/pose after being told no.
- Verbally harass someone for saying no to a picture/pose.
- Touch without explicit permission

Security provided by Conroe PD will be on property to ensure the safety of all visitors.

REFUNDS

TerrorFest: A Christmas Horror Convention: A Christmas Horror Convention will be open on December 17, 18, 2022 no matter rain, snow, or shine. All sales are final except in the event of mandatory cancellation due to natural & unnatural disasters, civil unrest, and pandemics resulting in mandatory shutdowns which prevent the event from happening. This refund policy includes attendees, vendors, artists & sponsors. If in the

event a mandatory shutdown happens refunds may be issued or you may reserve your credit for the rescheduled event.

OUR COMMITMENT TO PRIVACY

Your privacy is important to the TerrorFest: A Christmas Horror Convention: A Christmas Horror Convention. We have created this Privacy Policy in order to demonstrate our commitment to the privacy and protection of your information. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our every web page throughout TerrorFest.net

THE INFORMATION WE COLLECT

This notice applies to all information collected or submitted on the TerrorFest.net website. On some pages, you can submit resume information, make requests, and register to receive materials. The types of information collected at these pages may include:

Company Name

Contact Person/Position

Street Address

Email Address

Phone Number

(etc.)

THE WAY WE USE INFORMATION

TerrorFest: A Christmas Horror Convention: A Christmas Horror Convention will not share information you provide with any outside parties. This notice applies to any and all information collected and/or submitted to the www.TerrorFest.net website. Information gathered is for the sole purpose of fulfilling your specific request.

DATA SECURITY

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online. TerrorFest: A Christmas Horror Convention: A Christmas Horror Convention uses encryption technology to safeguard your data in electronic communications. Any information you provide to TerrorFest: A Christmas Horror Convention: A Christmas Horror Convention is kept on secure servers. TerrorFest.net uses reasonable administrative, technical,

personnel, and physical measures (a) to safeguard data against loss, theft, unauthorized use, disclosure, or modification; and (b) to ensure the integrity of the data.

To help us protect your privacy, you should maintain the secrecy of the logon ID and password you may have set up in connection with your participation in this Web site's service.

COOKIES

Our Web sites may use "cookies" to process and store information relevant to your use of our Web sites and services. Cookies are identifiers that a Web site can send to your browser to keep on your computer to identify you and make your successive visits to the Website more efficient. Using cookies, we are able to track the Internet address of the domains from which users visit us. We analyze this data for internal purposes. You can set your browser to notify you when you are sent a cookie. This will give you the chance to decide whether or not to accept it.

CHILDREN'S PRIVACY

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.