



TerrorFest Policy

CODE OF CONDUCT

Attendees must respect common sense rules for public behavior, personal interaction, common courtesy, and respect for private property. Harassing or offensive behavior will not be tolerated. Bullying in any shape or form whether physical, verbal, or digital is prohibited. Confrontational and hostile behavior is not permitted so it is essential to treat each other with respect. TerrorFest reserves the right to revoke, without refund, the ticket or badge of anyone not in compliance with this policy.

COVID-19

TerrorFest has implemented additional safety precautions to ensure that everyone attending the event, including guests, staff, vendors, artists, and attendees, can enjoy a secure and enjoyable environment. There are sanitation stations at various convenient spots offering hand sanitizer for your use. While we welcome the use of masks, they are not mandatory. Your safety and comfort are our top priorities.

PETS

Southern Star Brewing Co will not allow animals into the building, except for service animals.

SMOKING & TOBACCO PRODUCTS

No smoking is allowed inside Southern Star Brewing Co at any time. 'No smoking' includes traditional cigarettes, pipes, cigars, plus E-cigarettes and any vaping product or device. This policy includes all indoor areas. You are welcome to step outside to smoke in designated smoking areas only. Please be considerate of others when you do. Please comply with this policy; noncompliance may result in being ejected from the event without refund.

NO UNSOLICITED HANDOUT

No handing out of anything—including flyers, stickers, cards, or any promotional items allowed in any area inside or outside Southern Star Brewing Co during the TerrorFest event unless you are authorized to do so by TerrorFest's Organizer.

NO UNSOLICITED OR UNDESIGNATED SALES

No retail sales are permitted during TerrorFest unless you have purchased a vendor booth, artist alley table, or have otherwise been permitted in writing and signed by TerrorFest. This includes all areas of Southern Star Brewery. Retail sales are strictly limited to the vendors. Furthermore, there is no solicitation of tips, fees, or donations for any reason, unless you have a booth, table, or official space allocated by TerrorFest. No pirated material may be sold nor items that are unlicensed or intellectual property belonging to another individual or entity.

PROHIBITED ITEMS

Absolutely no weapons are allowed. Only active on-duty police officers may carry firearms. All other persons are strictly prohibited regardless of license or status.

COSTUME PROPS

No functional props or weapons are allowed at TerrorFest. Simulated or costume weapons are allowed as a part of your costume, subject to prior approval by security and compliance with the following:

- All costume props and weapons must conform to state and federal law.
- Projectile costume props and weapons must be rendered inoperable.
- Functional (real) arrows must have their tips removed and be bundled and zip-tied to a quiver.
- Costume swords must be tied to your costume in such a way that they can't be drawn.
- Costumes featuring stilts must be approved at the Costume Props Desk.

TerrorFest reserves the right to change or modify any policy or rule at any time and without notice.

ANTI-HARASSMENT

Cosplay & Consent

While most cosplayers are more than happy to pose for a picture there may be times when cosplayers will not feel up to having their picture taken. Some cosplayers may not feel comfortable doing certain poses.

Please:

- Ask the cosplayer/guest before taking a picture.
- Ask before touching a cosplayer/guest

Do not:

- Continue to ask for a picture/pose after being told no.
- Verbally harass someone for saying no to a picture/pose.

REFUNDS

This refund policy includes attendees, vendors, artists & sponsors. TerrorFest will be open on October 5-6, 2024 no matter rain, snow, or shine. All sales are final. In the event of mandatory cancellation due to natural & unnatural disasters, civil unrest, and pandemics resulting in mandatory shutdowns which prevent the event from happening you will have a credit reserved for the rescheduled event. In the event the venue (Southern Star Brewing Company) encounters any unexpected situation that prevents them from hosting the event at their location, non-food truck vendors can apply their credit towards vending at the rescheduled TerrorFest or any other Silverback Events show. Food trucks and food vendors will receive a credit for the next TerrorFest event in such a scenario.

OUR COMMITMENT TO PRIVACY

Your privacy is important to the TerrorFest. We have created this Privacy Policy in order to demonstrate our commitment to the privacy and protection of your information. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our every web page throughout TerrorFest.net

THE INFORMATION WE COLLECT

This notice applies to all information collected or submitted on the TerrorFest.net website. On some pages, you can submit resume information, make requests, and register to receive materials. The types of information collected at these pages may include: Company Name, Contact Person/Position, Street Address, Email Address, Phone Number (etc.)

THE WAY WE USE INFORMATION

TerrorFest will not share information you provide with any outside parties. This notice applies to any and all information collected and/or submitted to the www.TerrorFest.net website. Information gathered is for the sole purpose of fulfilling your specific request.

DATA SECURITY

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online. TerrorFest uses encryption technology to safeguard your data in electronic communications. Any information you provide to TerrorFest is kept on secure servers. TerrorFest.net uses reasonable administrative, technical, personnel, and physical measures (a) to safeguard data against loss, theft, unauthorized use, disclosure, or modification; and (b) to ensure the integrity of the data. To help us protect your privacy, you should maintain the secrecy of the logon ID and password you may have set up in connection with your participation in this Web site's service.

COOKIES

Our website may use "cookies" to process and store information relevant to your use of our website and services. Cookies are identifiers that a website can send to your browser to keep on your computer to identify you and make your successive visits to the website more efficient. Using cookies, we are able to track the Internet address of the domains from which users visit us. We analyze this data for internal purposes. You can set your browser to notify you when you are sent a cookie. This will give you the chance to decide whether or not to accept it.

CHILDREN'S PRIVACY

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.